

Managed IT

razorblue support growth of North East law firm

“We wanted a local company who knew our business and immediately established a good relationship with razorblue. We especially like the ease with which we can report incidents and how quickly they are dealt with. They have delivered everything they promised and more, with excellent advice and efficient project processes.”

Client Profile

Blackett Hart and Pratt Solicitors offer a full range of legal services, from personal injury and accident claims to family law, corporate advice, employment law and property services.

With a history dating back to the early 1800's, the firm has evolved into 5 offices across the North East. Offering their clients a first-class service through local experts and a fresh approach, whilst continuing to uphold their traditional values.

Challenge

BHP began working with razorblue in 2017. Following a period of growth, it became apparent that the firm had outgrown its previous IT systems and was relying heavily on aging infrastructure, which in turn posed data security threats. The outdated hardware was unable to meet the increasing network demands and efficiencies were affected.

razorblue carried out an in-depth audit and worked with BHP to identify their specific needs and plans for the future.

Solution

An effective end-to-end managed IT solution was proposed to support BHP's in-house IT team. In addition to this, transitioning the server to a cloud platform and a Wide Area Network installation was agreed, seamlessly connecting all sites and ensuring a secure and flexible working environment. The new connectivity solution also included a hosted telephony system, which was implemented following the initial phase of work.

More recently, razorblue have supported with a company-wide migration to Microsoft 365, as well as implementing first-class email security and antivirus solutions.